

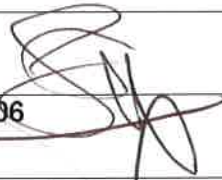





Water Institute of  
Southern Africa

## Code of Conduct

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1			

## 1. Introduction

The aim of the WISA Code of Conduct is to raise and maintain the level of professionalism and the quality of service rendered to the public, to enhance the credibility of professional and non-professional members.

## 2. Fundamental Principles

The fundamental principles to which all members of the Institute subscribe are:

- 2.1 **Integrity** – members should be open and honest in their dealings, and truthful in performing their duties. Members should discharge their duties to their respective employers/ clients efficiently and with integrity;
- 2.2 **Objectivity** – members should be impartial and not allow prejudice or bias, conflict of interest or the influence of other, override their objective judgement;
- 2.3 **Professional competence and due care** – members should perform their duties with due care, competence and diligence and have a continuing duty to maintain their professional knowledge and skills;
- 2.4 **Professional behaviour** – members should conduct themselves in a manner consistent with the good reputation of the Institute and their profession. Members must not deliberately injure directly or indirectly, the professional reputation, prospects or business of another person;
- 2.5 **Technical standards** – members should perform their service in accordance with the relevant technical standards applicable at the time and with due regard to legislative requirements that may apply;
- 2.6 **Public and the environment** – members must have due regard for public safety, public health and public interest. Members must also have due regard to harmful practices against the environment, and

- 2.7 **International conduct** – members must order their conduct when practising their profession in another country in accordance with these principles, in so far as they are not inconsistent with the law of the other country concerned; provided that they adhere to the standards of professional conduct in that country.

### 3. Professional Competence

- 3.1 A member should not portray themselves as having expertise or experience that they do not possess.
- 3.2 Members should ensure that their professional competence is maintained which requires them to remain continuously aware of developments in their profession.
- 3.3 A member shall ensure that they comply with the Continuous Professional Development (CPD) requirements of the Institute, if applicable.

### 4. Non Compliance

The Code of Conduct must be adhered to by all members of the Institute, both Professional and Non-Professional. Failure to uphold the Code may result in disciplinary action being taken.